

Club Old Bar Travel Club Inc.
Hosted by *Guided Journey's* with Tuncurry Coach Tours



Experience the Difference !

For all Old Bar Travel club enquiries please contact Adam or Lisa on (0412 647 790)

- Travel Club Enquires adam@tuncurrycoaches.com.au
- Trip Bookings and enquiries adam@tuncurrycoaches.com.au
- Adam & Lisa's Mobile 0412 647 790

Newsletter No. 9 January 2024

Payment Reminders....

Silos & Art Trail – Due 14th January 2024

The Novocastrian Gourmet Food Tour - Due 3rd Feb 2024

Grease show 1- Due 27th Feb 2024

Riverboat Postman Run Due- 28th January 2024

Next meeting is on Tuesday FEB 13th 2024 - 1.30am
at Club Old Bar

Dates for 2024 Travel Club Day Trips

Wed 14th Feb (Fort Scratchley) *Nabiac pick up only*
Wed 28th Feb (Riverboat Postman Run)

Tuncurry Coach Tours Bank Details

Name: Tuncurry Coach Tours
BSB: 062603 **ACC:** 10646027
(Reference your name and trip)

Note:

All overnight trips will require a **\$300 non-refundable deposit** on booking with final payment being due **2 months out from travel.**

***Money can not be transferred to other trips ***

Cheques will only be accepted at Travel Club Meetings
and should be made payable to
Tuncurry Coach Tours.

EFTPOS, Bank deposit and payments over the phone
are our preferred payment methods. If wanting to make
payment by any of these methods please call...
Adam or Lisa on 0412 647 790

What has been happening since we last met?

Happy New Year Everyone!

We hope that you all had a fantastic Christmas and were able to spend some quality time with your family and friends. Adam & I had a beautiful Christmas with the kids and hosted 30 people on our property on Christmas day! We have enjoyed some very well deserved time away from our desks too which has been nice for our Children over the Christmas holidays.

Over the next few weeks we will be back and forth from our office working on upcoming trips and taking calls, but we will be juggling work at the desks until school goes back at the end of the month. If you do call and we haven't answered, please leave a message and we will call you back as soon as we are free.

What's in store for 2024?

We have some very exciting things ahead this year and we will look forward to seeing you all at the 1st travel Club meeting for 2024 in February to share some of these with you.

Travel in 2024, is looking great already with most of our upcoming trips already full. We are constantly thinking up new and exciting trips to get you out and about so please feel free to share your ideas.

We look forward to seeing those of you that are booked on the Riverboat Postman on the 28th Feb for our first trip back for the year. We will be in touch closer to the date with final pick up times.

. We can't wait to do it all again!

See you all soon, Lisa and Adam xxx

All day trip bookings require a 50% non-refundable deposit at the time of booking. Withdrawing from a day trip will incur a minimum loss of deposit. Final payment due 1 month prior to departure. No refunds will be given withdrawing 7 days or less from all day trips. Like all trips, day trip itineraries are subject to change due to unforeseen circumstances.

Fort Scratchley Day trip- (4 seats left)

Wednesday 14th February 2024

Newcastle is steeped in heritage and culture, historic architecture, a thriving arts scene and a community proud of its past. Perched proudly above Nobbys Beach, overlooking the harbour and Nobbys Head, Fort Scratchley sits grandly up on Signal Hill in Newcastle's East End. We will start our day with morning tea on the headland before we embark on a guided tour of the beautifully preserved at 140 years old, Fort Scratchley. The tour will include areas around the Barracks, underground tunnels and the above ground defence structures. On this tour we will learn about the Fort's involvement in World War II, and its place in the history books. It was the first and only Australian Fort to return fire on an enemy ship during a time of war. We will end the day with a lovely lunch on the Water at Honey Suckle at the Queens Wharf Hotel. *Unfortunately, due to the narrow stairs and hallways in the tunnels, the tour is unsuitable for walkers.* **Cost Includes: Morning Tea, Lunch, Fort Scratchley guided tour, Coach Transfers, Tour guide**

Approx Departure times:

Cost: \$110 per person

Club Forster 7:20am Polynesian Village Golden Ponds Forster Keys Evermore Tuncurry Coach Stop Nabiac

Departure times will be advised via text a few days before the trip

The Riverboat Postman Run (Sold Out)

Wednesday 28th February 2024

Join us for a fantastic day out on the Hawkesbury River with the famous Riverboat Postman.

Sit back and enjoy the magnificent scenery as we are entertained by stories of the river.

Mail is delivered to water access settlements of Dangar Island, Kangaroo Point, Milson's Island, Bar Point, Marlow Creek, Fisherman's Point and Milson's Passage.

Morning tea is served on arrival, with percolated coffee, hot tea and their famous ANZAC biscuits. Lunch, which is served around midday is a very Aussie Ploughman's style plate.

Cost Includes: Morning Tea, Lunch, 3hr Hawkesbury Cruise, Coach Transfers, Tour guide

Approx Departure times: Club Old bar & Nabiac pick ups only

Cost: \$150 per person

Departure times will be advised via text a few days before the trip

Live Shows-

\$100 deposit for shows is required as a non-refundable payment at the time of booking to secure your tickets. Final payment is due 1 month before. Withdrawing from a show, will result in a loss of deposit. Your ticket is transferable but must be organised by the original ticket holder. Tuncurry Coach Tours will not find you a replacement.

Grease the Musical -SHOW 1 **Wednesday 27th March 2024 (sold out)** **1pm Matinee Show** **Capitol Theatre**

The No. 1 Party Musical GREASE returns to the Australian stage in a new, multi-million-dollar live production. Starring **Joseph Spanti** as *Danny*, **Annelise Hall** as *Sandy*, **Patti Newton** as *Miss Lynch*, **Jay Laga'aia** as *Vince Fontaine* and **Marcia Hines** as *Teen Angel*. Featuring dazzling costumes and all those unforgettable songs including: *Summer Nights*, *Sandy*, *Hopelessly Devoted to You*, *You're The One That I Want*, *Greased Lightnin'*, and *Grease is the Word*. Get ready to dust off your leather jackets, pull on your bobby-socks as "bad boy" Danny and "the girl next door" Sandy fall in love all over again.

Cost \$210pp Includes, Transfers, Ticket & Chinese Banquet Dinner

Club Forster	6:50 am	Tuncurry Coach Stop	7:00am	Nabiac	7:20am
--------------	---------	---------------------	--------	--------	--------

Grease the Musical -SHOW 2 **Wednesday 1st May 2024 (9 tix left)** **1pm Matinee Show** **Capitol Theatre**

The No. 1 Party Musical GREASE returns to the Australian stage in a new, multi-million-dollar live production. Starring **Joseph Spanti** as *Danny*, **Annelise Hall** as *Sandy*, **Patti Newton** as *Miss Lynch*, **Jay Laga'aia** as *Vince Fontaine* and **Marcia Hines** as *Teen Angel*. Featuring dazzling costumes and all those unforgettable songs including: *Summer Nights*, *Sandy*, *Hopelessly Devoted to You*, *You're The One That I Want*, *Greased Lightnin'*, and *Grease is the Word*. Get ready to dust off your leather jackets, pull on your bobby-socks as "bad boy" Danny and "the girl next door" Sandy fall in love all over again.

Cost \$210pp Includes, Transfers, Ticket & Chinese Banquet Dinner

Club Forster	6:50 am	Tuncurry Coach Stop	7:00am	Nabiac	7:20am
--------------	---------	---------------------	--------	--------	--------

Chicago SHOW 1 **(SOLD OUT)** **Wednesday 12th June 2024** **1pm Matinee Show** **Capitol Theatre**

Murder, greed, corruption, exploitation, adultery, treachery... and All That Jazz... so begins the international multi-award-winning musical, CHICAGO. The longest-running musical on Broadway, this scorching hot masterpiece is coming to Sydney. Created by the musical theatre talents of John Kander, Fred Ebb and legendary choreographer Bob Fosse, it's no wonder CHICAGO has been honoured with 6 Tony Awards®, 2 Olivier Awards, and a Grammy®. With a glittering score that includes "All That Jazz" and "Razzle Dazzle", CHICAGO truly is "sexy, pin-sharp and flawless" Sydney Morning Herald. The original and the best, CHICAGO is back. It would be a crime to miss it!

Cost \$230pp Includes, Transfers, Ticket & Chinese banquet Dinner

Club Forster	6:50am	Tuncurry Coach Stop	7:00am	Nabiac	7:20am
--------------	--------	---------------------	--------	--------	--------

Chicago SHOW 2 (Still available) **Wednesday 19th June 2024** **1pm Matinee Show** **Capitol Theatre**

Murder, greed, corruption, exploitation, adultery, treachery... and All That Jazz... so begins the international multi-award-winning musical, CHICAGO. The longest-running musical on Broadway, this scorching hot masterpiece is coming to Sydney. Created by the musical theatre talents of John Kander, Fred Ebb and legendary choreographer Bob Fosse, it's no wonder CHICAGO has been honoured with 6 Tony Awards®, 2 Olivier Awards, and a Grammy®. With a glittering score that includes "All That Jazz" and "Razzle Dazzle", CHICAGO truly is "sexy, pin-sharp and flawless" Sydney Morning Herald. The original and the best, CHICAGO is back. It would be a crime to miss it!

Cost \$230pp Includes, Transfers, Ticket & Chinese banquet Dinner

Club Forster	6:50am	Tuncurry Coach Stop	7:00am	Nabiac	7:20am
--------------	--------	---------------------	--------	--------	--------

All overnight Tours incur a non-refundable, non-transferable deposit at time of booking.
Please read full terms and conditions prior to booking

The Mighty Murray Princess Cruise (Sold out) 18th -24th February 2024 7 Days & 6 nights

NSW Silo's & Opal's Tour (Refer a friend to receive a discounted tour) 14th – 21st March 2024 8 Days & 7 nights

In 2024 we will be heading back to the Ridge, famous for its Opals but in addition to the fossicking, hot artisan baths and good old country hospitality, we will be also including a NSW art trail where we will visit some of the amazing silo's, murals and painted water tanks that draw in tourist's from all over the world. On this this tour we will visit **Gunnedah, Barraba, Lightning Ridge, Brewarrina, The 'Back o Bourke', Cobar and Dubbo** just to name a few. This tour is rustic, remote and inspiring as we visit and support regional NSW and the artworks that put these towns back on the map. FREE GIFT WITH EACH BOOKING **Cost \$3180 twin / single extra \$790**

'The Novocastrian' Gourmet Traveller Tour (small group tour- 13 seats left) 3rd - 7th April 2024 5 Days & 4 nights

Tuncurry Coach Tours are becoming renowned for their 'Gourmet foodie' trips and why is this? Because on these trips, you will experience the difference that Tuncurry Coach Tours sets themselves apart from other coach companies. These small group tours, are something that we are very passionate about and we enjoy providing our travellers with new experiences, taste sensations, beautiful accommodation and plenty of food and wine in great company! This will be our 3rd Gourmet traveller and we are delving into the land of the 'Novocastrians'. The Hunter Region is fast becoming the newest foodie scene and we will show you some of the best places to wine and dine. Highlights of this tour include a **Hunter Belle Cheese experience, Brokenback canape and wine matching, Leogate degustation dinner with wine and accommodation, Cooking class experience with lunch, Kawal Rock distillery, Newcastle Walking food tour, Farmers Markets, Bush tucker experience at Murrook, Morning tea at Cake Boi, Twilight dinner cruise, farewell lunch Bannisters Resort Port Stephens.** Includes, All meals, Luxury Accommodation, Transfers, entries, tours/experiences as per itinerary **Cost \$2,650pp twin single room extra \$410**

Old's Scenic Rim & Hinterland Getaway 6th -10th May 2024 5 Days & 4 nights

Queensland's Scenic Rim region is known as a thriving rural paradise set in the foothills of the Great Dividing Range and surrounded by World Heritage-listed national parks. Home to a population of more than 40,000 the region covers 4254sq km and is an hour inland from the Gold Coast. The Scenic Rim is an exciting destination for tourism, art, food, outdoor adventure, walking, water sports and rural enterprise. On our 5 day tour, we will explore nature and feast on award-winning food and wine, visit **Summerland Camel farm, Kooroomba Vineyard and Lavender Farm, Towri Sheep Cheeses, Moogerah Dam, Mount Tamborine, Overflow Estate, Woolgoolga Sikh Museum & let's not leave out VIP seats to Outback Spectacular!** **Cost \$2070 twin / single room extra \$450**

The Red Centre Experience (Only 8 rooms left) 17th – 22nd May 2024 6 Days & 5 nights

If you missed out on our 2023 tour to Australia's Red Centre, now is your chance to tick off that bucket list destination! With return flights included, we will arrive in Uluru ready to take in the beautiful landscape and rich Aboriginal culture. Over the 6 days, we will travel to the base of Uluru, hear Aboriginal Tjukurpa stories & visit the Mutitjulu Waterhole. We will enjoy nibbles and sparkling wine with the famous Uluru sunset before enjoying a BBQ set amongst the red sand dunes. We will learn the connection between art and culture with a hands on painting session and travel to Kata Tjuta (the Olgas) for a spectacular sunrise viewing. This year we are also heading to Alice Springs for 2 nights so we can participate in a full day tour of the West MacDonald Ranges including Simpsons Gap, Standley Chasm, Ormiston Gorge & Glen Helen. A beautiful farewell dinner under the stars with entertainment will also be included at the award winning Earths Sanctuary on our last night. There are just too many highlights to mention!

Includes return flights ex Sydney

Cost \$4850 twin single room extra \$1080

Holly in the Hills at Dorrigo 26th-27th June 2024 (Sold out) / 3rd- 4th July 2024 (sold out) 2 days & 1 night
Cost \$660 twin / single room extra \$80pp

The Best of Broome featuring Horizontal Falls and Cape Leveque (9 seats left) 29th July – 6th August 2024 9 days & 8 nights

It is finally here.... We are heading to W.A! Part 1 of our Western Australia 2024 touring, will see us visiting the best parts of Broome, showcasing its beautiful western coastline, history and culture. With flights included, we will spend 6 nights visiting and touring in and around Broome. Some highlights of this tour include a **Broome Town tour**, a visit to **Cygnnet Bay Pearl Farm** with a **pearl luggers tour**, beautiful **Cable Beach** with optional camel ride. **Beagle Bay Church Alter, Malcolm Douglass Crocodile farm, a full day seaplane ride over the Horizontal falls with a cruise and lunch, sight-seeing in Cape Leveque and a full free day to spend in Broome and their night markets.**

Includes return flights ex Sydney, pre & post accom in Sydney

Cost \$7130 twin / single room extra \$1220pp

Cape York Expedition (Sold Out) 28th Sept- 7th Oct 2024 10 days & 9 nights

Places we will visit: **Cairns | Cape Tribulation | Cooktown | Lakefield National Park | Musgrave Roadhouse / Weipa / Bramwell Station| Seisia | The Tip | Torres Strait Islands | Thursday Island**

Cost \$7630pp twin / single room extra \$1500

Includes, Accommodation, Return airfares, Transfers, entries, tours and most meals as per itinerary. Please read full itinerary before booking

Perth & the Wildflowers featuring the Pinnacles & Rottnest Island 27th Oct- 6th Nov 2024 11 days & 10 nights

Western Australia Part 2 is here!! This time we will be exploring the very best of Perth, the stunning Wildflowers, Margaret River and also featuring the Pinnacles & Rottnest Island!!!. Not only that, if you are booked on our W.A part 1 tour of Broome, you will be entitled to our W.A loyalty reward with a big saving on this Perth trip! Join us for this fully Guided Journey as we explore the best that Perth has to offer. With welcome and farewell dinners, scenic cruises and several local guides throughout the tour this will be a trip with that extra special touch.

Includes return flights ex Sydney, pre & post accom in Sydney

Cost \$6400 twin / single room extra \$1270pp

W.A Loyalty reward discount price -\$400pp (If also booked on Broome)!!!

Tour Participation Conditions

Since the first day of operation in 1993, Tuncurry Coach Tours have been providing coach tours all over Australia. Now celebrating its 30th year of operation, we reflect on how Tuncurry Coach Tours has grown into an exceptional business with a strong reputation for delivering unique and memorable travel experiences that we are extremely proud of.

Tuncurry Coach Tours understand that Travel, Safety and Care are inseparable. So when you book with Tuncurry Coach Tours, you are booking with the reassurance and peace of mind that you will receive the best 'Guided Journey' that we can offer.

As a small, husband & wife tourism business, we pride ourselves on the level of care and attention to detail that is given to every passenger and itinerary, on every trip. We are constantly, evolving, improving and broadening our service and have become more than just a coach business. We are a Guided Journey! We set ourselves above the rest and offer what other travel escorts don't.

At Guided Journeys with Tuncurry Coach Tours, you will experience the difference!

With an experienced coach driver and tour director on each trip, you will travel with ease knowing that everything is taken care of. There's no more thinking or worrying from the moment you step on board your tour. We take the worry out of holidaying.

From the very first day, you will feel like you are a part of a new travel family. You are listened to, cared for and included by not only the team but all members of the tour and by the last day you will have made some lasting friendships.

Our Guided Journeys are designed for those who want to see the best parts of Australia and enjoy making new friends. Each Tour is complete with amazing experiences, luxury transport, culinary delights, all-inclusive packages and ample time for relaxation, culture and heritage. You will receive excellent accommodation, 5 star service, heaps of fun, but most of all, participating in experiences that you will remember forever.

We can't wait to see you on board and welcoming you to our travel family.

Please familiarise yourself with the below *Tour Participation Conditions* to ensure you are prepared for your next Guided Journey.

Happy travels, Lisa & Adam

AGREEMENT: By paying the required deposit per person per tour to Tuncurry Coach Tours, you acknowledge that you have read, understood and accepted these Tour participation conditions along with the Booking terms and conditions, which make up the contract between you and Tuncurry Coach Tours.

TRAVEL INSURANCE: Travel insurance is highly recommended for all guests covering all applicable dates of travel with the Provider. This insurance should cover: trip interruption, personal injury, medical expenses, evacuation and repatriation cover including during pandemic events. The choice of insurer is yours but please be mindful that the availability of travel insurance and extent of cover is constantly changing. Tuncurry Coach Tours cannot be held responsible for your failure to obtain insurance which is appropriate, and we recommend you purchase your insurance at or soon after booking your trip. Tuncurry Coach Tours will not be held liable for any costs incurred by the guest resulting from their failure to obtain adequate travel insurance.

GUIDED HOLIDAYS: When touring with Tuncurry Coach Tours, you will be travelling by air-conditioned luxury motorcoaches, minibus or 4x4 vehicles, trains, cruises, ferries and intra-trip flights including light aircraft as described in the respective itinerary. Please note on some regional trips, transfers and sightseeing trips, a smaller motor coach without toilet facilities may be used. Toilets may be affected by higher altitude or extreme weather conditions such as freezing temperatures and for the comfort of those on board the motorcoach the toilets may have to be closed. In these circumstances, additional rest breaks will be incorporated into the itinerary.

TOUR PRICES: Prices are per person, based on two persons sharing a room with private bath or shower. If you are a single traveller, you will be required to pay the additional single supplement price as outlined on the itinerary.

ACCOMMODATION: The accommodation provided will consist of either one Double bed or two single beds depending on your booking. Every effort has been made to reserve rooms without stairs and with walk in showers; however, on some occasions, rooms with a shower over a bath is the only option available. Whilst these requests have been made to the suppliers, Tuncurry Coach Tours will not be held responsible for the allocation we have been given at check in.

Special room requests (Disabled rooms & lower-floor rooms) must be made at time of booking. Special room requests are not guaranteed and are based on availability at time of check-in. Many hotels, resorts and luxury tented camps are 100% smoke-free, including all guest rooms, restaurants, lounges, meeting rooms and public spaces. Smoking in a non-smoking room will result in a fine.

Tuncurry Coach Tours reserves the right to substitute accommodation which is of a similar standard when alterations to an itinerary occur. Please note that hotel room sizes, standards, facilities and services provided may vary from region to region and are often local in style and may not have air-conditioning.

MEALS: Most meals are included as detailed on all holiday itineraries. Where meals are not included, this will be at an additional expense to the traveller. All special meal requirements, including allergies, must be provided at time of booking and are passed on to the suppliers. Please note that requests are received on a request basis only. Tuncurry Coach Tours cannot assure that special meal requests will be fulfilled and will not assume responsibility or liability if requests are not fulfilled. If you have a severe allergy, it is the travellers responsibility to carry all medical equipment necessary if a reaction occurs.

LUGGAGE: Due to limited motorcoach capacity, a single bag is allowed not exceeding 23kg. Carry-on/hand luggage is restricted to one piece per person, not exceeding 7kg to fit under your coach seat or in the small overhead compartment. Carry-ons with telescopic handles and wheels will not fit in the overhead compartments or under seats and therefore, cannot be accepted as carry-on luggage. Carry-on/hand luggage handling is the responsibility of each guest and must be taken on and off the coach by you each day of the guided holiday. Please be advised that stricter luggage allowances may be in place for other methods of transportation such as flights and cruises. Please read each tour brochure for baggage limitations.

The weight indicated is in line with WHS regulations for lifting and at any time you may be asked to load or unload your own luggage. It is each passenger's responsibility to transfer their own luggage to and from hotel rooms. Our staff or fellow passengers are not responsible for carrying your luggage. Tuncurry Coach Tours shall not be liable for loss or damage to luggage or any guest's belongings. Guests should immediately report lost items to the Travel Director who will assist in completing a lost property form that can be used for an insurance claim.

TIPS: Tips are included in your full tour cost for services on all guided holidays, which include third party suppliers, coach drivers and guides. TIPS are not included for Tuncurry Coach Tours employees whose tips/gratuities should be extended on a voluntary, individual basis at the end of your holiday.

COACH SEATING: For all Tuncurry Coach Tours extended tours, passengers will participate in a daily seat rotation system to ensure that everyone enjoys a comfortable viewing tour. On the first day of the tour, a seat number will be drawn for each passenger (couples take one number). The following days of the tour each passenger will move to the next consecutive number which is randomly placed around the coach. It is required that each passenger remain in that seat for the full tour day. For day trips and shows, passengers will remain in their chosen seat number selected that morning when boarding the coach.

Tuncurry Coach Tours reserve the right to set aside seating for individuals on a case by case situation. This is at Tuncurry Coach Tours discretion and they will not tolerate complaints if your request is refused. This decision is based purely for the safety of the persons travelling. Please note: Tuncurry Coach Tours will not reserve seating for people that suffer from motion sickness. If you suffer from motion sickness it is the passengers responsibility to manage this with medication or similar. Tuncurry Coach Tours, pride ourselves on coaches that are clean and comfortable. To ensure this occurs we do not allow food or drink (bottled water excluded) to be consumed on the coach. In addition to this, should the ticket holder or any member of their travelling party lose control of their bodily functions including vomiting, urinating or defecating within the vehicle a cleaning fee will be charged of \$300 per event. If the resulting damage is such that the coach is unfit for use the following day/s additional charges will be incurred based on the cost of a replacement vehicle for that days event/s.

On a full coach the tour director, will advise which side of the coach will disembark at one time to ensure that the disembarking process is time efficient & safe. It is courtesy to remain in your seat until the end of disembarking if you need to access personal belongings from the overheads or if you have limited mobility.

FLIGHT SEATING: Tuncurry Coach Tours does not hold block space on any airline and does not assure seat availability for every single trip departure date. All flights are booked in a group allocation and at a group price. Not all airlines offer pre-assigned seats which will be at an additional expense. Seat assignments are not guaranteed and are subject to change without notice due to a schedule change, equipment change or other unforeseen circumstances. Seating is solely under the airline's control. Any additional charge imposed by airlines will be at the guest's expense.

Itinerary changes due to flight delays and schedule changes is solely under the airline's control. Tuncurry Coach Tours reserves the right to offer alternative schedules for itineraries affected by airline schedule changes and equipment. Flight delays, flight cancellations and schedule changes are the responsibility of the airline. Tuncurry Coach Tours will not be responsible or liable for such delays or rescheduling and extra charges. It is the guest's responsibility to request frequent flyer credit from the airline.

MINIMUM NUMBERS: All tours are based on a minimum number of persons travelling. If a trip fails to satisfy minimum numbers, the trip may be cancelled or rescheduled. If we are using a third party operator, they may reserve the right to back fill the tour with outside passengers to make up the minimum numbers.

HEALTH & MOBILITY: Tuncurry Coach Tours welcomes guests with additional needs or disabilities. Please note the following:

1. In purchasing your holiday, you attest that you are physically fit for it.
2. Guests must advise Tuncurry Coach Tours, at time of booking, of any physical, medical or other additional needs that require accommodating. At this time, Tuncurry Coach Tours will discuss the tour requirements with individuals. Tuncurry Coach Tours may exclude an individual from participating in a guided holiday or an activity if the individual's participation poses a threat to the health or safety of others. This decision, made solely by Tuncurry Coach Tours, to exclude an individual will be based on an individualised assessment based on reasonable judgment that relies on current medical evidence or on the best available objective evidence to determine the nature, duration and severity of the risk, the probability that potential injury will occur and whether reasonable modifications of policies, practices or procedures will mitigate the risk. No refunds will be given if the decision is made to exclude a guest.
3. Tuncurry Coach Tours do not provide personal devices (such as wheelchairs, hearing aids or prescription eyeglasses) or services of a personal nature (such as eating, toileting or dressing). A traveller who requires services of a personal nature (eating, toileting or dressing, as examples) should strongly consider bringing a companion to provide such assistance and must understand that fellow passengers or Tuncurry Coach Tours staff will not be available for such purposes. Tuncurry Coach Tours cannot guarantee disability access or accommodation for guests travelling on guided holidays.
4. Regrettably, motorised scooters are not allowed on guided holidays.
5. Some guided holidays include rough terrain, extensive walking over cobblestone streets, uneven pavement, steps and/or locations which may not be easily accessible by wheelchair & walkers. Please read the full itinerary before booking a tour.

6. Travel times on our trips vary from day to day depending on the destination. For your comfort we make regular stops and try to keep each section no longer than 2 hours. However, depending on your medical history, some people may be at risk of discomfort or deep vein thrombosis (DVT) if they remain immobile for a long period on a journey. If you have had DVT, pulmonary embolism, a family history of clotting conditions, cancer, or treatment for cancer, stroke, heart or lung disease, or if you have had major surgery in the past three months, we recommend you consult your doctor before travelling.
7. All passengers will be required to fill out a Tuncurry Coach Tours Medical Form for all overnight trips, which can be used in an emergency situation, where an ambulance/medical specialist may need to be accessed. It is recommended that passengers carry any medical scripts/medications that may be used in an emergency whilst on tour.
8. Should an accident or incident occur, Tuncurry Coach Tours crew may administer first aid. A defibrillator is at all times carried on board our coach and may be used in the event of a major medical emergency to which clothing may need to be removed.

BEHAVIOUR: Tuncurry Coach Tours are here to provide the best services possible but in doing so we will not tolerate abusive or aggressive behaviour from our guests. We will terminate the holiday of guests who assault our staff, suppliers or fellow guests or who are abusive or aggressive to them and are generally affecting the enjoyment of others with their behaviour and you may be barred from future trips with Tuncurry Coach Tours. Full cancellation charges will apply and no refund will be made if you are removed from a tour. We shall have no obligation to pay compensation or meet any costs or expenses (including but not limited to alternative accommodation and return transportation arrangements) guest may incur as a result of the travel arrangements being terminated.

ITINERARY VARIATIONS: Tuncurry Coach Tours strives to improve trip itineraries, services and features. If improvements can be made, or if circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels. Certain activities may not be available due to seasonality or weather conditions or other circumstances beyond our control. If your enjoyment may be diminished by such limitations, please consider this before booking and ensure that you take these risks into consideration when booking your trip.

SAFETY: Where the guest occupies a motorcoach seat fitted with a safety belt, Tuncurry Coach Tours nor the coach organisation will be liable for any injury, illness or death or for any loss or damages or claims whatsoever arising from any accident or incident, if the safety belt is not being worn at the time of such an accident or incident.

HEALTH: If you fall ill whilst on a tour, you will be asked to remove yourself from the days touring or until need be to minimise exposure to the rest of the passengers and staff. No refund will be given for missing parts of the tour, unless Tuncurry Coach Tours are refunded. You may be asked to seek medical advice before rejoining the tour. If you have tested positive for Covid 19, you will need to remove yourself from the tour and arrange your own way home from the trip. This will be at the passengers personal expense. Anyone with cold or flu like symptoms will be asked to test for covid 19 and will be required to wear personal protective equipment, such as use of face-masks.

GROUP PHOTOS: We take the data privacy of our travellers and guests very seriously and are committed to abiding by the associated governing laws. Please be notified that from time to time our Travel Directors may organise group photo opportunities as part of trip experiences. This may also extend to candid photos taken throughout a tour. Such photos may be shared to our company social media channels such as Facebook, Instagram, Twitter, or LinkedIn. We will not share the image with anyone for any use other than for Company promotion. Please remove yourself from the group photos organised by the Director if you choose not to participate.

COMPLAINTS PROCEDURE: If you have a problem during your holiday, please inform Tuncurry Coach Tours immediately, who will try to make things right. It is important that you provide us the information quickly. Failure to follow this procedure may delay or deny us the opportunity to investigate and rectify the problem, which may affect the way your complaint is dealt with and your rights under this contract. In any legal action, arbitration, or other proceeding to enforce, interpret or construe the terms of this Agreement, or concerning any grievance relating to the trip, the prevailing party shall be entitled to recover actual reasonable attorneys' fees, costs and expenses.

Please note: The *Tour Participation Conditions* are related to coach travel etiquette and tour related information. Please refer to our Full booking terms and conditions before booking.

Revised 8th October 2023